

Process Management Green Belt (Operational Green Belt)

Seminar title	008 Six Sigma Operational Green Belt (OGB)
Intended participants	Executives and managers, process owners. <u>Applications:</u> manufacturing, service providers, financial organisations, health- and insurance organisations, process applications (chemical etc.),
Goals	<p>To learn in 7 days (3 sessions) how to systematically define, measure, improve and manage business processes, and to identify performance gaps between actual process capability and their targets.</p> <p>To understand systematics and tools of DMAIC and Six Sigma (Lean) process management. Practically learn on case studies and transfer the knowledge to the context of their operational environment.</p> <p>To apply core Six Sigma process management tools in the everyday work. Learn to use Acclaro and Sigma XL software tools</p> <p>To get relevant group coaching in the class and extra coaching day on individual applications.</p>
Content	<p>Session 1 (Define and Measure Process)- 3 days</p> <ul style="list-style-type: none"> • Role of the process manager and process management framework in the company • Define Processes, Outputs, Customers, and Requirements • Narrow down the scope, select priorities • Select relevant KPIs (Key Process Inputs) • Collect reliable data • Management-task centered Data Display <p>Session 2 (Simplify Process)-2 days</p> <ul style="list-style-type: none"> • Process Maturity Model • Process Evaluation and Simplification • Improve and Innovate <p>Session 3 (Control and Manage Process)-2 days</p> <ul style="list-style-type: none"> • Monitor and Control Process Performance and Sustainability • Process Dashboards and Control Charts • Understand DMAIC Process Improvement Roadmap and Methodology
Previous knowledge	Fluent business english, management experiences
Duration	7 days (56 hours) + 1 days individual coaching
Location	Kassel, Germany or Portoroz, Slovenia or on-site
Language	English
Instructor	Prof. Dr. Elena Averboukh, Fellow Six Sigma Master Black Belt
Course fee	<p>€5940 + VAT per person €5445 + VAT if three or more attend from same company includes training materials, soft drinks, Sigma XL 5.0 software license, evaluation license for Acclaro software, does not include travel and accommodation, Acclaro software license can be purchased with a special discount</p>